

The Museum of Contemporary Art, Chicago



Location: Chicago, Illinois

Scope of Work: Diversity Assessment

The Museum of Contemporary Art, Chicago (MCA) assumed a more prominent position in the cultural community of the greater metropolitan area with the 1996 opening of a new building. The museum staff and programs expanded rapidly to accommodate a larger audience and become a more accessible cultural center. In 1999, MMC was hired to advise the museum Diversity Cross-Functional Team in exploring issues surrounding organizational values, internal operations, personnel, programs, and audiences, as they relate to becoming more inclusive. Through a series of internal and community interviews, MMC conducted a *Diversity Assessment* to understand how diversity related to museum operations and programs.